

## SAFER PLYMOUTH PARTNERSHIP – PERFORMANCE MEASURES FOR 2015/16

### DISCUSSION PAPER

The following indicators are for discussion at Safer Plymouth, work will continue to work up performance targets and these will be shared with the board for final sign off post May 28<sup>th</sup>. The local authority and partners are going through a period of reviewing performance indicators and it is worth noting that as a result of this there may be additional performance indicators to be presented to Safer Plymouth at a later date.

Indicator Name	PERFORMANCE MEASURE
<p><b>Close the Gap between the 10 neighbourhoods with the highest crime rates and the city average per 1,000 population</b></p>	<p><u>Aim:</u> To reduce the gap between the city rate/1000 and the rate for the 10 priority neighbourhoods using the 2013/14 out-turn as a baseline.</p> <p>For consideration;</p> <p>Q. Do we want to retain 13/14 as the baseline? Or change to 14/15?</p> <p>Q. Do we want to retain the 10 neighbourhoods or change based on 14/15 out-turns – this would see Morice Town and Estover, Glenholt &amp; Derriford East in the priority 10 and Whitleigh and Honicknowle drop out.</p>
<p><b>Violence related Indicator</b></p>	<p><u>Aim:</u> The ENTE and Alcohol harm reduction group will be looking to identify a new indicator that looks to link in with the Families with a Future outcomes framework.</p> <p>For consideration:</p> <p>That Safer Plymouth board members agree that this delivery group continues to work towards a new indicator.</p> <p>Q. Are Safer Plymouth happy that any new indicators will be supplemented by the monitoring of Violence levels?</p>
<p><b>Number of professionals in receipt of DASH training</b></p>	<p>This indicator is suggested to track the numbers of people in the city who have been in receipt of DASH training. The training fits in with the city's aim to raise awareness of Domestic Abuse but also to raise awareness of services available to victims of domestic abuse.</p> <p>Increased roll out of training will contribute to the long term outcomes of improved reporting of domestic abuse.</p> <p>For consideration:</p> <p>Q. Are Safer Plymouth happy with this as a proposed indicator relating to Domestic Abuse?</p>

<p><b>Increase in referrals to Domestic Abuse services</b></p>	<p>This indicator is suggested as a method of obtaining further evidence of the increased awareness of domestic abuse and available services. Any target increase will be negotiated with the service provider as part of their contract. It is proposed that this indicator will be supplemented by the monitoring of first time referrals to PDAS.</p> <p>For consideration:  Q. Are Safer Plymouth happy with this as a proposed indicator relating to Domestic Abuse?</p> <p>Q. Are Safer Plymouth happy that any new indicators will be supplemented by the monitoring of Domestic Abuse crimes and incidents?</p>
<p><b>Number of vulnerable victims assessed as appropriate for support by the ASB Victim Champion Service</b></p>	<p>This indicator looks to track the numbers of people who do engage with the service. What defines engagement is to be defined by the Community Safety team.</p> <p>For consideration:  Q. Are Safer Plymouth happy with this as a proposed indicator relating to supporting vulnerable victims of ASB?</p>
<p><b>% of vulnerable ASB victims whose quality of life score has improved by using an Outcome/ Empowerment Star tool.</b></p> <p><b>And</b></p> <p><b>Service User Satisfaction</b></p>	<p>This indicator compliments the one above and aims to look at what impact the vulnerable victim service has directly on clients who use the service by measuring ‘distance travelled’ from point of entry into the service. To map the client’s overall distance travelled, the service will focus on some or all of the following:</p> <ul style="list-style-type: none"> <li>• Health and wellbeing</li> <li>• Safety</li> <li>• Support networks</li> <li>• Housing</li> <li>• Finances</li> <li>• Legal issues</li> <li>• Children</li> <li>• Confidence and self-esteem</li> </ul> <p>People who have used the service will at point of exit be asked to feedback on the impact that the service has had. As a new indicator 2015/16 will be used as a baseline setting year.</p> <p>For consideration:  Q. Are Safer Plymouth happy with these as a proposed indicator relating to supporting vulnerable victims of ASB?</p>
<p><b>Serious Acquisitive Crime – monitor levels only</b></p>	<p>Safer Plymouth will continue to receive monitoring updates on the levels of serious acquisitive crime throughout the year.</p>

<p><b>Community Rehabilitation Company Offenders sentenced to more than 1 day – less than 12 month licence</b></p>	<p>The Dorset, Devon and Cornwall CRC have in place a number of process related measures that will be monitored internally.</p> <p>It is suggested that as well as ‘levels of reoffending’ as a measure, that Safer Plymouth could monitor the measure the CRC has in relation to offenders on more than 1 day/less than 12 month licences – who are known to be the most likely to reoffend. The CRC must ensure that a minimum of 75% of this cohort do not go back to court for revocation of an order at any time. This would be viewed as a positive ‘outcome’ for offenders that they don’t have their licence revoked/return to prison, and would demonstrate that the CRC is putting in quality interventions to prevent such occurrences. Further, and significantly, anything less than 75% carries a considerable penalty (£1.5M a quarter).</p> <p><u>Action:</u> To have dialogue with the CRC to fully understand the processes around the reporting of these performance indicators and to seek agreement with CRC that these indicators will be reported to Safer Plymouth on an exception basis.</p>
<p><b>Hate Crime</b></p>	<p>It is proposed that there will be retained some indicators that relate to Hate crime. These are currently under discussion as part of a performance review within the Learning and Communities department.</p> <p>The current indicators relate to the increase in reporting of Hate crime, and the satisfaction rates of those people reporting the hate crime.</p> <p>For consideration: Once these indicators are agreed they will be shared with Safer Plymouth for approval.</p>